The Evolution And Continuing Challenges Of E Governance

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Proceedings of the 15th European Conference on eGovernment 2015 - Dr Carl Adams 2015-06-18
Complete proceedings of the 15th European Conference on eGovernment Portsmouth UK Published by Academic Conferences and Publishing International Limited

Routledge Handbook on Information Technology in Government - Yu-Che Chen 2017-02-17
The explosive growth in information technology has ushered in unparalleled new opportunities for advancing public service. Featuring 24 chapters from foremost experts in the field of digital government, this Handbook provides an authoritative survey of key emerging technologies, their current state of development and use in government, and insightful discussions on how they are reshaping and influencing the future of public administration. This Handbook explores: Key emerging technologies (i.e., big data, social media, Internet of Things (IOT), GIS, smart phones & mobile technologies) and their impacts on public administration The impacts of the new technologies on the relationships between citizens and their governments with the focus on collaborative governance Key theories of IT innovations in government on the interplay between technological innovations and public administration The relationship between technology and democratic accountability and the various ways of harnessing the new technologies to advance public value Key

strategies and conditions for fostering success in leveraging technological innovations for public service This Handbook will prove to be an invaluable guide and resource for students, scholars and practitioners interested in this growing field of technological innovations in government.

Towards a Sustainable Information Society - Ewa Ziemba 2016-01-14
This book represents an important voice in the scientific discourse on what constitutes a sustainable information society, and provides a new comprehensive and forward-looking approach to such a development. This approach is based on the adoption of information and communication technologies (ICTs) by the main stakeholders of society, including individuals, enterprises, and public administration, who should use ICTs in order to build the welfare of present and future generations, ensure economic growth and socio-cultural development, increase participation in public life, permit personal development, and build the wisdom of society. As such, the book mainly focuses on the role ICTs play in transforming business, public administration and everyday life in the context of the sustainable information society. This volume will appeal to both researchers and practitioners, as it provides significant areas and directions for research on the sustainable information society, and suggests important issues for programming, building and adopting such a society. The book will allow the reader to answer such critical

contemporary questions as 'What is the sustainable information society and what role is played by ICTs in this society?'; 'What are the challenges and tasks of people, enterprises, and public administration that lead towards the sustainable information society?'; 'How can ICTs support people, enterprises, and public administration in programming, building and adopting such a society?'; 'What are the factors affecting ICT adoption by people, enterprises, and public administration in this context?'; 'What are the areas that should require a primary focus in order to achieve the most satisfying results of ICT adoption by people, enterprises, and public administration?'; and 'How can ICT adoption by people, enterprises, and public administration be measured here?'

Urbanization and Regional Sustainability in South Asia - Sumana Bandyopadhyay 2019-11-09
This book examines urbanization and migration processes in South Asia. By analyzing the socio-economic impacts and infrastructural, environmental and institutional aspects of different conurbations, it highlights conflicts over agricultural land as well as the effects on health, education, poverty and the welfare of children, women and old people. The authors also explore issues of mobility; connectivity and accessibility of public services, and discuss the effective use of new urban-management tools, such as the concept of smart cities and urban spatial monitoring.

Digital Public Administration and E-Government in Developing Nations: Policy and Practice - Halpin, Edward Francis 2013-03-31
In recent years, it has become apparent that there are very distinct gaps between developed and developing regions in the world, especially in regards to e-government systems, infrastructures, and processes. Digital Public Administration and E-Government in Developing Nations: Policy and Practice examines e-government from the perspective of developing nations and addresses issues and concerns of developing systems and processes. This publication is a valuable and insightful tool for researchers, practitioners, policymakers, and students in different fields who are interested in information systems, public policies, politics, and media and communication studies.

Open Government: Concepts, Methodologies, Tools, and Applications - Management Association, Information Resources 2019-09-06
Open government initiatives have become a defining goal for public administrators around the world. As technology and social media tools become more integrated into society, they provide important frameworks for online government and community collaboration. However, progress is still necessary to create a method of evaluation for online governing systems for effective political management worldwide. Open Government: Concepts, Methodologies, Tools, and Applications is a vital reference source that explores the use of open government initiatives and systems in the executive, legislative, and judiciary sectors. It also examines the use of technology in creating a more affordable, participatory, and transparent public-sector management models for greater citizen and community involvement in public affairs. Highlighting a range of topics such as data transparency, collaborative governance, and bureaucratic secrecy, this multi-volume book is ideally designed for government officials, leaders, practitioners, policymakers, researchers, and academicians seeking current research on open government initiatives.

Public Affairs and Administration: Concepts, Methodologies, Tools, and Applications - Management Association, Information Resources 2015-05-31
Effective administration of government and governmental organizations is a crucial part of achieving success in those organizations. To develop and implement best practices, policymakers and leaders must first understand the fundamental tenants and recent advances in public administration. Public Affairs and Administration: Concepts, Methodologies, Tools, and Applications explores the concept of governmental management, public policy, and politics at all levels of organizational governance. With chapters on topics ranging from privacy and surveillance to the impact of new media on political participation, this multi-volume reference work is an important resource for policymakers, government officials, and academicians and students of political science.

Electronic Government and Electronic Participation - M.F.W.H.A. Janssen 2014-08-19 Electronic media and ICT have become indispensable in the fields of public governance, policy-making and public service provision. E-government research demonstrates its relevance to practice, influencing and shaping government strategies and implementations. The way in which technology can enable and enhance public participation in government is of particular importance. This book presents the proceedings of the ongoing research of the IFIP EGOV and ePart conferences, jointly held at Trinity College Dublin, Ireland, in September 2014. Included are 24 ongoing research papers, case studies and posters from the EGOV conference, grouped into the sections: stakeholders and participation; open data and interoperability; ICT-enabled policy-making; services; design, architecture and processes; and evaluation and public values. From the ePart conference, 5 ongoing research papers are included. The book also includes workshops from both conferences. IFIP EGOV and ePart bring together the scientific research community in e-government from all over the world, and this book will be of interest to all those involved in public governance and service provision.

E-Government Services Design, Adoption, and Evaluation - Weerakkody, Vishanth 2012-11-30 With the widespread knowledge and use of e-government, the intent and evaluation of e-government services continues to focus on meeting the needs and satisfaction of its citizens. E-Government Services Design, Adoption, and Evaluation is a comprehensive collection of research on assessment and implementation of electronic/digital government technologies in organizations. This book aims to supply academics, practitioners and professionals with the understanding of e-government and its applications and impact on organizations around the world.

Decolonization of e-Government Research and Practice - Kelvin J. Bwalya 2018-12-01 With the rapid increase in the implementation of e-Government in Africa and across the world, the need to investigate the key bottlenecks (issues) caused by the failure of a large number of e-Government projects cannot be ignored. The main purpose of this book is to contribute to the

current scholarly and intellectual discourse on different aspects of e-Government such as understanding the critical issues in design, implementation and monitoring. This book specifically intends to bring out contextual issues that hugely impact on the probability for e-Government failure or success. It also differentiates itself by carefully exploring the issue of context-awareness (informed by the local context) for e-Government design and implementation, which has not been pursued in any publication in e-Government before, although it has been used in other information computational contexts. Therefore, the many theses within this book are concerned with e-Government design approaches, implementation policies and requirements, and monitoring dimensions need to be informed by the contextual characteristics in which they are implemented. This book contributes to the body of knowledge by presenting an in-depth analysis of a case of e-Government implementation. Therefore, this book has its facts backed by intermittent reference to an empirical study done in Zambia to accentuate issues in design, adoption, usage and monitoring of e-Government projects. The case articulates the methodological issues in the design and measurement of e-Government. The use of a combination of structural equation modelling (SEM), exploratory factor analysis (EFA) and advanced techniques such as principal component analysis (PCA) in investigating different aspects of e-Government in a developing country context has not been done in any previous research. The novel methodological nuances articulated in this book can go a long way toward understanding the factors explaining successful implementation of e-Government. Previous publications have used basic statistical approaches devoid of adequate scientific or statistical rigour such as descriptive statistics to arrive at factors influencing the success or failure of e-Government. Furthermore, this book contributes to the body of knowledge by emphasising the different dimensions and issues of the multidimensional perspectives of e-Government. The book explores tangible pointers for design and implementation of e-Government, giving it the thrust to potentially guide actual implementation of e-Government in African

setups.

Electronic Government - Marijn Janssen 2014-08-11 This book constitutes the refereed proceedings of the 13th IFIP WG 8.5 International Conference on Electronic Government, EGOV 2014, held in Dublin, Ireland, in September 2014. The 26 revised full papers presented were carefully reviewed and selected from 70 submissions. The papers have been organized in the following topical sections: foundations; services and interoperability; policy and stakeholders; open data; and design and values.

SOCRATES - Dr. Hoff Maarten 2016-12-02 Editorial We are living in an era of digitization thus moving towards a digital government. The use of ICT in public-administration is beneficial and it is not mere a coincidence that the top 10 countries in e-government implementation (according to UN E-Government Survey 2016) are flourishing democracies. There has been a sharp rise in the number of countries using e-government to provide public services online through one stop-platform. According to the 2016 survey, 90 countries now offer one or more single entry portal on public information or online services, or both and 148 countries provide at-least one form of online transaction services. More and more countries are making efforts through e-government to ensure and increase inclusiveness, effectiveness, accountability and transparency in their public institutions. Across the globe, data for public information and security is being opened up. The 2016 survey shows that 128 countries now provide data-sets on government spending in machine readable formats. E-government and innovation seems to have provided significant opportunities to transform public administration into an instrument of sustainable development. The governments around the globe are rapidly transforming. The use of information and communication technology in public administration – combined with organizational change and new skills- seems to be improving public services and democratic processes and strengthening support to public policies. There has been an increased effort to utilize advanced electronic and mobile services that benefits all. Fixed and wireless broadband subscriptions have increased unevenly across regions, with Europe leading, but Africa still lagging behind. We have to focus on these substantial region disparities and growing divide. All countries agreed, in SDG 9, that a major effort is required to ensure universal access to internet in the least developed countries. The rise of Social media and its easy access seems to have enabled an increasing number of countries moving towards participatory decision making, in which developed European countries are among the top 50 performers. But, the issues of diminishing collective thinking and rising Individual thinking are some rising issues that we will have to deal with in the future. There are more sensitive issues like the new classification of citizens into literate-illiterate, e-literate and e-illiterate, that the governments need to look upon. It is a good sign that many developing countries are making good progress. Enhanced e-participation can support the realization of the SDGs by enabling more participatory decision making, but the success of e-government will ultimately depend upon our ability and capability to solve the contrasting issues raised due to this transition with sensitivity. In this issue of SOCRATES we have discussed, this new era of Digital Government. We have focused on what we have learned from the past and the future we want. From discussions on the role of e-governance within the local government settings in a modern democratic state to the experience of an academia with online examination, we have tried to include every possible aspect of e-government. Paper authored by Dr. Hoff Maarten, aims to outline the role of e-governance within the setting of a local government in a modern democratic state. It is agreed that a local governmental organization needs to be fit for the purpose of serving its citizens. Fits can be tested both through universally acknowledged principles, and drivers that suit modern on-demand organizations. Paper authored by Mr. Alsaeed Abraheem and Dr. Carl, proposes a conceptual framework which captures the main factors (both enablers and barriers) influence and contributes toward a successful implementation of eServices in countries that have unstable status. The paper draws upon Osborn and Gaebler's work, 'reinventing government', which identifies 10 principles of government transformation. This is

used to examine eGov examples in the case of Syria along with previous work covering barriers and enablers to eGov activities within countries that have unstable status. The resulting derived conceptual framework provides a base to understand eGov activity for nations going through geopolitical uncertainty. Paper authored by Mr. Saurabh Chandra highlights the initiatives taken by the Governments in India at various levels to modernise their processes and functions for delivery of information and services to the citizens, using the Information and Communication technology [ICT]. It also highlights E-Government uptake in different parts of the world, highlighting its need in India, as in developing countries like India, there is no comprehensive data on actual e-government uptake on a global scale. Paper authored by Mr. Peter Asare-Nuamah and Mr. Darko Emmanuel Agyepong highlights the various legal policies and framework that support e-governance in Ghana as well as the challenges of implementing e-governance initiatives. The findings of the study indicate that several polices and frameworks support e-governance in Ghana but their implementations are burdened with social, cultural, political and legal constraints. The study provides some recommendations that are necessary to tackle the challenges of e-governance implementation. Paper authored by Mr. Ojo Patrick highlights battling sub-Saharan African countries. The perspective in this paper is that the emergence of democratic governments in this region occurred through lopsided process which impacts on their governance structures. Consequently, the institutionalization of liberal democracy has been omitted; the absence of which creates gaps between aspiration for and struggle by African people for democracy on the one hand, and the actual performance of democratic governments on the other hand. The paper identifies structural deficiencies in the current pattern of governance as the political missing link in the value chain between democracy and development in the region. The paper recommends e-governance; an administrative process that guarantees good governance through accountability and transparency, as the necessary connecting link and panacea to bridging the observable existing gaps. Paper

authored by Dr. Nandita Kaushal highlights the Plausibility of E-Governance as a Public Service Delivery Mechanism in India. It argues that there is no doubt, wherever e-governance projects have been conceived, designed and implemented with due regard to the needs of the people there positive outcomes have been visible. However, it has to be acknowledged that most of the projects are facing multiple challenges which are reducing their success rate. It recommends serious consideration to all the issues which are hampering their efficiency. At the same time it suggests measures that must be taken up to maintain the human face of these initiatives. Paper authored by Dr. Inderjeet Singh Sodhi reviews the achievements and progress of e-government in India. The paper briefly discusses various e-government projects in India. The purpose of the paper is to delve into policy and issue of the government of India in making e-government accessible to the common person. It briefly identifies the strategic issues for achievement of e-government. This paper derives a list of key strategic factors that are appropriate for planning, designing, development and implementation of e-government. The paper identifies the range of diverse problems, challenges and barriers planners and developers must face as they work in the e-government projects. The paper discusses prospects and future of e-government in India. The paper highlights the role of government to develop richer and deeper understanding of e-government. Paper authored by Ms. Shreyasi Ghosh attempts to trace the essence of e-government in the modern era of Indian Public Administration today as another new paradigm shift is in the offspring and slowly becoming distinct from the amorphous shape of Public Administration in the Indian context with the ICT-blessed governance, or e-Governance. Paper authored by Ms. Stuti Saxena probes the OGD platform using a qualitative and quantitative lens. This paper shows that OGD usage is popular among the end-users in terms of the number of views and downloads of the datasets. Future research might undertake the empirical investigation of the research hypotheses advanced in the paper. Paper authored by Dr. Jyotirmoy W. Singh is developed by a contributor who has been a national and

International online examiner for past six or more years. This paper is based on his experience. It seeks to compare the traditional mode of examination with that of the online examination in citing the mode of High School Leaving Examination of Board of Secondary Education Manipur and International Baccalaureate Organisation (IBO) examination as case studies. I wish scholars and potential readers will find this issue useful. We will bring more special issues focused on e-government and other various dimensions of governance in the near future. Issue Editor Prof. Manoj Dixit Professor and Head, Department of Public Administration, University of Lucknow, Lucknow, India

Enacting Electronic Government Success - J. Ramon Gil-Garcia 2012-02-28
Many countries around the world are investing a great amount of resources in government IT initiatives. However, few of these projects achieve their stated goals and some of them are complete failures. Therefore, understanding e-government success has become very important and urgent in recent years. In order to develop relevant knowledge about this complex phenomenon, researchers and practitioners need to identify and assess what are the main conditions, variables, or factors that have an impact on e-government success. However, before being able to evaluate these impacts, it is necessary to define what e-government success is and what some e-government success measures are. This book presents a review of both e-government success measures and e-government success factors. It also provides empirical evidence from quantitative analysis and two in-depth case studies. Although based on sound theory and rigorous empirical analysis, the book not only significantly contributes to academic knowledge, but also includes some practical recommendations for government officials and public managers. Theoretically, the book proposes a way to quantitatively operationalize Fountain's enactment framework. Based on the institutional tradition, the technology enactment framework attempts to explain the effects of organizational forms and institutional arrangements on the information technology used by government agencies. According to Fountain (1995; 2001) the technology enactment framework pays attention to the relationships among information technology, organizations, embeddedness, and institutions. This framework is very well known in the e-government field, but is normally used for qualitative analysis and there is no previous proposal of how to use it with quantitative data. The book proposes variables to measure each of the different constructs in this framework and also tests the relationships hypothesized by Fountain's theory. Finally, using the advantages of the selected quantitative analysis technique (Partial Least Squares), the study also proposes some adjustments and extensions to the original framework in a theory building effort. Methodologically, the book reports on one of the first multi-method studies in the field of e-government in general and e-government success in particular. This study uses a nested research design, which combines statistical analysis with two in depth case studies. The study begins with a statistical analysis using organizational, institutional, and contextual factors as the independent variables. An overall score representing e-government success in terms of the functionality of state websites is the dependent variable. Second, based on the statistical results two cases are selected based on their relative fitness to the model (residuals) and their position in the general ranking of website functionality (which includes four different measures). In order to complement the results of the statistical analysis, case studies were developed for the two selected states (New York and Indiana), using semi-structured interviews and document analysis. In terms of the statistical analysis, the book constitutes one of the first applications of Partial Least Squares (PLS) to an e-government success study. PLS is a structural equations modeling (SEM) technique and, therefore, allows estimating the measurement model and the structural model simultaneously. The use of this sophisticated statistical strategy helped to test the relationships between e-government success and different factors influencing it, as well as some of the relationships between several of the factors, thus allowing exploring some indirect effects too.

E-Government Success around the World: Cases, Empirical Studies, and Practical

Recommendations - Gil-Garcia, J. Ramon 2013-06-30
While some e-government projects fail to deliver the expected benefits due to numerous technical, organizational, institutional, and contextual factors, information technology continues to be utilized by international governments to achieve countless benefits. E-Government Success around the World: Cases, Empirical Studies, and Practical Recommendations presents the latest findings in the area of e-government success. Written for academics and professionals, this book aims to improve the understanding of e-government success factors and cultural contexts in the field of governmental information technologies in various disciplines such as political science, public administration, information and communication sciences, and sociology.

Encyclopedia of Data Science and Machine Learning - Wang, John 2022-10-14
Big data and machine learning are driving the Fourth Industrial Revolution. With the age of big data upon us, we risk drowning in a flood of digital data. Big data has now become a critical part of both the business world and daily life, as the synthesis and synergy of machine learning and big data has enormous potential. Big data and machine learning are projected to not only maximize citizen wealth, but also promote societal health. As big data continues to evolve and the demand for professionals in the field increases, access to the most current information about the concepts, issues, trends, and technologies in this interdisciplinary area is needed. The Encyclopedia of Data Science and Machine Learning examines current, state-of-the-art research in the areas of data science, machine learning, data mining, and more. It provides an international forum for experts within these fields to advance the knowledge and practice in all facets of big data and machine learning, emphasizing emerging theories, principals, models, processes, and applications to inspire and circulate innovative findings into research, business, and communities. Covering topics such as benefit management, recommendation system analysis, and global software development, this expansive reference provides a dynamic resource for data scientists, data analysts, computer scientists, technical managers, corporate executives, students and educators of higher education, government officials, researchers, and academicians.

Cases on Progressions and Challenges in ICT Utilization for Citizen-Centric Governance - Rahman, Hakikur 2012-09-30
Information technology is everywhere. As we continue to expand our use of ICT in all aspects of our lives, the use of information communication technology has been developed in support of engaging citizens in the government decision making process. Cases on Progressions and Challenges in ICT Utilization for Citizen-Centric Governance is a collection of case studies on the advancements and challenges of information technology in the involvements of citizens with the government. With contributions from authors around the world, this compilation is relevant to researchers, academics, and practitioners who wish to stay informed of the new world of technology in the government.

Research Anthology on Citizen Engagement and Activism for Social Change - Management Association, Information Resources 2021-11-26
Activism and the role everyday people play in making a change in society are increasingly popular topics in the world right now, especially as younger generations begin to speak out. From traditional protests to activities on college campuses, to the use of social media, more individuals are finding accessible platforms with which to share their views and become more actively involved in politics and social welfare. With the emergence of new technologies and a spotlight on important social issues, people are able to become more involved in society than ever before as they fight for what they believe. It is essential to consider the recent trends, technologies, and movements in order to understand where society is headed in the future. The Research Anthology on Citizen Engagement and Activism for Social Change examines a plethora of innovative research surrounding social change and the various ways citizens are involved in shaping society. Covering topics such as accountability, social media, voter turnout, and leadership, it is an ideal work for activists, sociologists, social workers, politicians, public administrators,

sociologists, journalists, policymakers, social media analysts, government administrators, academicians, researchers, practitioners, and students.

Public Sector Transformation Processes and Internet Public Procurement: Decision Support Systems - Pomazalová, Natasa 2012-12-31
While many social, economic, and political changes have occurred recently in internet public procurement and its decision support systems, there is still a lot of opportunity for improvement. Public Sector Transformation Processes and Internet Public Procurement: Decision Support Systems brings together research on different perspectives from academics and practitioners on the methods, theories, and practices involved in the growth and expansion of decision support systems as it relates to the public sector transformation process and internet public procurement.

E-Governance and Civic Engagement: Factors and Determinants of E-Democracy - Manoharan, Aroon 2011-10-31
"Thia book examines how e-government facilitates online public reporting, two-way communication and debate, online citizen participation in decision-making, and citizen satisfaction with e-governance"--Provided by publisher.

E-Government Success Factors and Measures: Theories, Concepts, and Methodologies - Gil-Garcia, J. Ramon 2013-05-31
As governments around the world seek new and more effective methods of organizing their administrations, electronic government plays an increasingly more important role in governmental success. However, due to hindrances in financial and communication resources, these advantages are often overlooked. E-Government Success Factors and Measures: Theories, Concepts, and Methodologies investigates successful e-government initiatives in a modern technological environment, exploring both benefits and challenges due to various technical, organizational, social, and contextual factors. The book provides academics and professionals with concepts, theories, and current research in the arena of e-government, enabling readers to develop a broader understanding of the

measures inherent in successful e-governments on a global scale. This book is part of the Advances in Electronic Government, Digital Divide, and Regional Development series collection.

Human-Centered System Design for Electronic Governance - Saeed, Saqib 2013-03-31
As e-government policies and procedures become widely practiced and implemented, it is apparent that the success of technology in e-government hangs on its consistentency with human practices. Human-Centered System Design for Electronic Governance provides special attention to the most successful practices for implementing e-government technologies. This highly regarded publication highlights the benefits of well designed systems in this field, while investigating the implications of poor practices and designs. This book is beneficial for academics, researchers, government officials, and graduate students interested and involved in design of information systems within the context of e-government.

E-governance, a Global Journey - Fouzia Nasreen Sultana 2012
"E-governance affects every citizen. New information and communication technologies (ICTs) have made public services easier to access and information easier to obtain; fines and taxes can be processed more rapidly and votes can be counted faster. Channeling the potential of ICTs in the public sector has affected how states, and governments at all levels, do business. It will inevitably shape how they will continue to change in the future. This book has grown out of an executive training program, leading to an Executive Master's degree in e-governance, from Switzerland's âEcole Polytechnique Fâedâerale de Lausanne (EPFL). Participants in this Master's program came from all over the world; from government, the private sector and non-governmental organizations. They were all interested in electronic governance and motivated by the desire to learn from the numerous and varied e-governance experiences worldwide. The 12 chapters have been written by 10 participants, one manager and one professor involved in the program. The book is divided into four sections: e-governance visions; local e-governance; transversal e-governance issues and the future

of e-governance. E-governance has already led to many significant changes in the way society operates, and this book provides some insight into how this has been achieved, as well as taking a look at the further developments which may happen in the future."--Publisher's website.

Electronic Participation - Efthimios Tambouris 2011-08-19
This book constitutes the refereed proceedings of the Third International Conference on Electronic Participation, ePart 2011, held in Delft, The Netherlands, in August/September 2011. The 26 revised full papers were carefully reviewed and selected from numerous submissions. The papers are organized in topical sections on appreciation of social media; visualizing arguments; understanding eParticipation; eParticipation initiatiaves and country studies; participation and eServices; and innovative technologies.

Next Generation E-Governance Services For Effective People Participation - Dr kumar D Dr panchanatham N

Web 2.0 Technologies and Democratic Governance - Christopher G. Reddick 2012-06-15
Web 2.0 has become the buzz word for describing social media available on the Internet, such as blogs, photo and file sharing systems and social networking sites. These Web 2.0 applications are rapidly transforming citizen-citizen and citizen-government interactions in a manner not seen before. In recognition of these trends, governments are already taking a very close look at Web 2.0 and online communities in order to leverage them for designing products and services and for providing citizen services. This book brings together international scholars to provide the theoretical and practical contexts for understanding the nature of Web 2.0 technologies and their impact on political, public policy and management processes, and to explore how best Web 2.0 applications can be leveraged and aligned with the strategic goals of government organizations to add value and ensure effective governance. Drawing from experiences from countries around the globe, the book provides the theoretical context of the potential for Web 2.0 applications to transform government services, as well as practical

examples of leading public sector institutions that have attempted to use Web 2.0 applications to enhance government operations, policy making and administration. There are three parts to the book, namely 1) Perspectives on Web 2.0 and Democratic Governance, 2) The Political, Policy and Management Impacts of Web 2.0 in Government, and 3) Leveraging Web 2.0 Applications for Effective Governance. This book differs from existing edited books on Web 2.0 technologies that focus primarily on politics and e-democracy because it examines the impact of the applications on politics, policy and public management. The book contributes toward the literature by filling the existing void and expanding knowledge in the field of public administration and policy, making it of interest to both academics and policy-makers.

Urban Politics - Bernard H. Ross 2015-07-17
This popular text mixes the best classic theory and research on urban politics with the most recent developments in urban and metropolitan affairs. Its very balanced and realistic approach helps students to understand the nature of urban politics and the difficulty of finding effective solutions in a suburban and global age. The eighth edition provides a comprehensive review and analysis of urban policy under the Obama administration and brand new coverage of sustainable urban development. A new chapter on globalization and its impact on cities brings the history of urban development up to date, and a focus on the politics of local economic development underscores how questions of economic development have come to dominate the local arena. The eighth edition is significantly shorter than previous editions, and the entire text has been thoroughly rewritten to engage students. Boxed case studies of prominent recent and current urban development efforts provide material for class discussion, and concluding material demonstrates the tradeoff between more ideal and more pragmatic urban politics.

Developments in Information & Knowledge Management for Business Applications - Natalia Kryvinska 2022
The book delivers an elaboration of multidisciplinary concepts, examples, and practices that can be useful for researching the evolution of developments in the field. In this

book, we continue to provide a critical look at the information management in business organizations by exploring knowledge aspects from theoretical and practical perspectives. The compilation of chapters presented in this book helps to define the range of activities, identify areas for future research, and draw practical conclusions. The variety of industrial sectors examined supports continuous gaining and usage of an efficient business analysis in organizations.

Handbook of Innovation in Public Services - Stephen P. Osborne 2013-01-01
Innovation is a core issue for public services and is a key element of public services reform – particularly in this age of austerity where policymakers urge the need to 'innovate to do more with less'. This comprehensive and accessible Handbook explores the potential for creating efficient and effective public services. Leading researchers from across the globe review the state of the art in research on innovation in public services, providing an overview of key issues from a multi-disciplinary perspective. Topics explored include: context for innovation in public services and public service reform; managerial change challenges; ICT and e-government; and collaboration and networks. The theory is underpinned by seven wide-ranging case studies of innovation in practice. Taking the field forward and providing a baseline for future research, this highly unique and original Handbook will prove essential reading for academics, researchers, students, policymakers and practitioners across the fields of innovation, public policy, social policy and public management.

Impacts of the Knowledge Society on Economic and Social Growth in Africa - Amoah, Lloyd G. Adu 2014-03-31
In a world that is essentially digitizing, some have argued that the idea of the knowledge society holds the greatest promise for Africa's rapid socio-economic transformation. Impacts of the Knowledge Society on Economic and Social Growth in Africa aims to catalyze thinking and provide relevant information on the complex ways in which the information age is shaping Africa and the implications that this will have for the continent and the world. This premier reference volume will provide policy analysts,

policymakers, academics, and researchers with fresh insights into the key empirical and theoretical matters framing Africa's ongoing digitization.

Citizen 2.0: Public and Governmental Interaction through Web 2.0 Technologies - Kloby, Kathryn 2012-03-31
"This book defines the role of Web 2.0 technologies in government and highlights a variety of strategies and tools public administrators can use to engage citizens, including suggestions for adoption and implementation based on the lessons learned by scholars and practitioners in the field"--Provided by publisher.

Electronic Governance and Open Society: Challenges in Eurasia - Andrei Chugunov 2020-01-22
This book constitutes the refereed proceedings of the 6th Conference on Electronic Governance and Open Society: Challenges in Eurasia, EGOSE 2019, held in St. Petersburg, Russia, in November 2019. The 32 revised full papers were carefully reviewed and selected from 82 submissions. The papers are organized in topical sections on smart city;digital government, society and economy; digital intelligence, data science and cybercrime; social networking and media.

E-Government and Information Technology Management - Marc Holzer 2019-01-01
E-Government and Information Technology Management is an essential textbook for graduate and undergraduate programs across the world that are taking steps to incorporate courses on e-government/IT as they prepare their students to join the public sector workforce. The book also serves as a comprehensive guide for the growing body of researchers and practitioners in e-government. The text is comprised of 12 chapters from e-government experts, all written in a clear writing style that balances theory and practice. Each chapter provides background information, critical resources, and emerging trends. Along with questions for class discussion, each chapter includes cases to demonstrate the importance of these areas to practitioners, researchers, and students of technology management and public affairs administration.

The Wiley Blackwell Companion to Tourism

- Alan A. Lew 2014-06-03
The Wiley Blackwell Companion to Tourism presents a collection of readings that represent an essential and authoritative reference on the state-of-the-art of the interdisciplinary field of tourism studies. Presents a comprehensive and critical overview of tourism studies across the social sciences Introduces emerging topics and reassesses key themes in tourism studies in the light of recent developments Includes 50 newly commissioned essays by leading experts in the social sciences from around the world Contains cutting-edge perspectives on topics that include tourism's role in globalization, sustainable tourism, and the state's role in tourism development Sets an agenda for future tourism research and includes a wealth of bibliographic references

Employing Recent Technologies for Improved Digital Governance - Ponnusamy, Vasaki 2019-12-27
The digital divide, caused by several factors such as poverty and slow communication technologies, has offset the progression of many developing countries. However, with rapid changes in technology, a better collaboration among communities and governance based on the latest research in ICT and technology has begun to emerge. Employing Recent Technologies for Improved Digital Governance is an essential reference source that provides research on recent advances in the development, application, and impact of technologies for the initiative of digital governance. The book has a dual objective with the first objective being to encourage more research in deploying recent trends in the internet for deploying a collaborative digital governance. The second objective is to explore new possibilities using internet of things (IoT) and cloud/fog-based solutions for creating a collaboration between the governance and IT infrastructure. Featuring research on topics such as intelligent systems, social engineering, and cybersecurity, this book is ideally designed for policymakers, government officials, ICT specialists, researchers, academicians, industry professionals, and students.

New Approaches, Methods, and Tools in Urban E-Planning - Nunes Silva, Carlos 2018-05-18
Recent advances in information and communication technologies have enhanced the standards of metropolitan planning and development. With the increase in mobile communication, this will help to deliver innovative new services and apps in the field of urban e-planning. New Approaches, Methods, and Tools in Urban E-Planning is a key resource for the latest academic research on recent innovations in urban e-planning, citizen e-participation, the use of social media, and new forms of data collection and idea generation for urban planning. Presenting broad coverage among a variety of pertinent views and themes such as ethnography, e-consultation, and civic engagement, this book is ideally designed for planners, policymakers, researchers, and graduate students interested in how recent technological advancements are enhancing the traditional practices in e-planning.

Grand Successes and Failures in IT: Public and Private Sectors - Yogesh K. Dwivedi 2013-06-22
This book constitutes the refereed proceedings of the IFIP WG 8.6 International Working Conference on Transfer and Diffusion of IT, TDIT 2013, held in Bangalore, India, in June 2013. The 35 revised full papers presented together with an invited paper, 12 short papers and 3 poster papers were carefully reviewed and selected from 65 submissions. The full papers are organized in the following topical sections: IS success and failure; studies of IT adoption; software development; IT in the public sector; and theory and methods.

Unlocking E-Government Potential - Subhash Bhatnagar 2009-03-01
Unlocking E-Government Potential: Concepts, Cases and Practical Insights serves as a practical guide for conceptualizing and implementing e-government at the local, state and national levels and provides an overview of the global experience in implementing the same. This book is a sequel to the author's earlier book, E-Government: From Vision to Implementation. It describes the evolution of e-government applications over a period of four years through cases and illustrations and explores its potential impact on cost of access, quality of service and quality of governance for citizens and businesses, and on transparency and corruption. The book presents empirical results from impact assessment studies done

during 2006–08 for nearly 50 e-government projects. Among other issues, it discusses the strategy for making e-government work for the poor. The case studies of e-government applications cover a wide range—serving different types of clients, focusing on different purposes, and built by different tiers of government. These cases explain the application context, new approaches embodied in the e-government application, challenges faced during implementation, benefits delivered and costs incurred. This book will be of interest to management professionals and those with a public administration background. It will also be very useful for students enrolled in university programmes dealing with ICT and development and international academic courses on e-governance.

Public Sector Reform in Developing and Transitional Countries - Christopher J. Rees 2013-09-13

Over recent decades, decentralization has emerged as a key Public Sector Reform strategy in a wide variety of international contexts. Yet, despite its emergence as a ubiquitous activity that cuts across disciplinary lines in international development, decentralization is understood and applied in many different ways by parties acting from contrary perspectives. This book offers a fascinating insight into theory and practice surrounding decentralization activities in the Public Sectors of developing and transitional countries. In drawing on the expertise of established scholars, the book explores the contexts, achievements, progress and challenges of decentralization and local governance. Notably, the contributions contained in this book are genuinely international in nature; the chapters explore aspects of decentralization and local governance in contexts as diverse as Ghana, Hong Kong, India, Indonesia, Kazakhstan, Morocco, Tanzania, Uganda, and Viet Nam. In summary, by examining the subject of decentralization with reference to specific developing and transitional Public Sector contexts in which it has been practiced, this book offers an excellent contribution towards a better understanding of the theory and practice of decentralization and local governance in international settings. This book was published as a special double issue of the International Journal of Public Administration.

Urban Politics - Myron Levine 2015-02-20

This popular text mixes classic theory and research on urban politics with the most recent developments and data in urban and metropolitan affairs. Its balanced and realistic approach helps students understand the nature of urban politics and the difficulty of finding effective "solutions" in a suburban and global age. The ninth edition has been thoroughly rewritten and updated with a continued focus on economic development and race, plus renewed attention to globalization, gentrification, and changing demographics. Boxed case studies of prominent recent and current urban development efforts provide material for class discussion, and concluding material demonstrates the tradeoff between more "ideal" and more "pragmatic" urban politics. Key changes in this edition include: Every chapter has been thoroughly updated and rewritten. The Ninth Edition reflects the most current census data and the newest trends in such areas as the "new immigration," suburbanization, gentrification, and big-city revivals; There is coverage of the big-city pension crisis and politics in Stockton, Detroit, and other cities facing possible bankruptcy; A brand-new opening chapter introduces the concepts of the Global City, the Entertainment City, and the Bankrupt City; New photos and boxes appear throughout the book; Increased coverage of policies for sustainable urban development.

Information Technology Governance in Public Organizations - Lazar Rusu 2017-07-18
This book examines trends and challenges in research on IT governance in public organizations, reporting innovative research and new insights in the theories, models and practices within the area. As we noticed, IT governance plays an important role in generating value from organization's IT investments. However there are different challenges for researchers in studying IT governance in public organizations due to the differences between political, administrative, and practices in these organizations. The first section of the book looks at Management issues, including an introduction to IT governance in public organizations; a systematic review of IT

alignment research in public organizations; the role of middle managers in aligning strategy and IT in public service organizations; and an analysis of alignment and governance with regard to IT-related policy decisions. The second section examines Modelling, including a consideration of the challenges faced by public administration; a discussion of a framework for IT governance implementation suitable to improve alignment and communication between stakeholders of IT services; the design and implementation of IT architecture; and the adoption of enterprise architecture in public organizations. Finally, section three presents Case Studies, including IT governance in the context of e-government strategy implementation in the Caribbean; the relationship of IT organizational structure and IT governance performance in the IT department of a public research and education organization in a developing country; the relationship between organizational ambidexterity and IT governance through a study of the Swedish Tax Authorities; and the role of institutional logics in IT project activities and interactions in a large Swedish hospital.